

DIGITAL360 Investor Presentation

Milan, 23rd September 2020





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V.	Stock Price	25

Our Growth



Key Economic & Financial Indicators: a Strong Growth (€ Mln)



To keep updated the whole staff:

- Coronavirus time Weekly update webinar every week
- **Digital360 Insight** *#restiamoacasa special edition* (twice per week)

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To understand, engage and be closer to everyone:

- Survey Smart Working
- App Beaconforce
- Facebook Workplace

To collect ideas and contributions:

• CallXAction – Ready.... Go !

To offer training and new opportunities to all:

- 360digitalskill
- Webinar

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- English Courses
- Area-specific training initiatives



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VISION

Digital Transformation and Entrepreneurial Innovation - the engine for economic growth and for modernising businesses and public bodies

MISSION

To help businesses and public bodies in understanding and pursuing their path to Digital Transformation and Entrepreneurial Innovation

Business Model: two Business Units leveraging the same Community



Digital Innovation Supply		DIGITA	NL 360		Digital Innovation Demand
TECH COMPANIES	The la	rgest community in I	Italy of tech users &	buyers	TECH BUYERS
ICT Vendors Telcos		56		110	Large Enterprises
Software Houses System Integrators	1st	digital assets (online portals,	>510,000	digital events organized in the 1H2020	SMEs
Software and Hardware Resellers	page on Google with more than 45,000 keywords in the Tech	newsletters, etc)	fans and followers on social media		Micro Enterprises
Cloud Providers Online Marketing Service Providers	sector	1,500 original articles published each	channels (company's accounts and key people's accounts)		Independent Professionals
New Media Agencies	2.8mln	-	100	78,000 profiled contacts in	Public Sector Authorities
eCommerce Service Providers	unique visitors per month (average,		h ed white up to date ,	1H2020 through events, webinars,	Autionties
Start-ups	1H20) with a max		loaded by	white papers and	[]
Over 90,000 Tech Companies	of 4.5 mln unique visitors in April 2020		han 21,000 the 1H2020	contact center	Over 4 Million Tech Buvers

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Core Competences & Strategic Assets





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Demand Generation

Customised services



Demand Generation

Demand Generation As–A-Service: the Digital Marketing & Sales «Engine»

1H2020 KPI (vs 31.12.2019)

- Engines sold: 80 (67)
- Average Price: 44k€ (45k€)
- **Annual Recurrent Revenues:** 3.5 M€ (3.0 M€)



Demand Generation – Key Facts in 1H2020

Customised Services

- Cancellation of all physical events, replaced by a terrific growth of all digital services
 - Digital events (+200% vs 1H 2019)
 - Digital communication services boosted by Digital360 network performances (4.5 mln unique visitors in April 2020)
 - Online lead generation
- Growth of profitability of the area

Demand Generation as a Service

80 Marketing & sales Engine sold (vs 67 at the end of 2019), for annual recurrent revenues of 3,5 Mln (vs 3,0 mln at the end of 2019)

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- Growth of profitability of the area
- Development of "Martech360" platform

Processes and organization

- Reengineering of the main processes (e.g. delivery, etc.) in order to increase productivity
- Adoption of software platforms and tools to support collaboration and smart working



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Advisory&Coaching

Customised services



Advisory&Coaching

Advisory&Coaching As–A-Service

1H2020 KPI (vs 31.12.2019)

- AAS Advisory subscriptions sold: 92 (46)
- Annual Recurrent Revenues: 1.7M€ (1.3M€)

Original methodologies Software as a Service Engineering **Recurring Revenues** Go-to-market and models the know how Channel DIGITAL 4. EXECUTIVE TELCÔ Startup DIGITAL 360 The Advisory team and its key The strong links with By leveraging the engineering **Replicable & standardized** The Advisory services can be people can enjoy a high level Universities and the and systematization of advisory services are offered based on specific softwareof visibility on the portals and customised projects (i.e. to SMBs through an "As-Aknowledge, our original as-a-service platforms, events offered by the Group, communication, events, lead methodologies evolve into Service" approach, which aimed at making the advisory positioning itself as an opinion generation) enable the replicable & standardized generates subscription-based services themselves more leader and generating a development of original advisory services revenues on an ongoing basis effective and efficient steady stream of prospects methodologies

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Customised Services

- Transformation of services typically offered in presence into fully remote services and complete remotisation of As-a-Service activities
- Development of the Smart Working Emergency KIT service
- Development of the EmpowerCare Service

As-a-service activities and tool

- Increase in Contracts and revenues of As-a-Service and tool-based activities (i.e. DPO CISO Digital Skills FPA Digital School – Engine Out Of ICT)
- Development of two new modules of the GRC360 (Audit and 231)

Processes and organization

- Reengineering of the main processes (e.g. go to market, delivery, etc.) in order to increase productivity
- Adoption of software platforms and tools support collaboration and smart working

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Our Goal: support SMBs in undertaking **digital transformation**, by outsourcing ICT-intensive processes which, otherwise, would require rare and expensive internal employees

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A **new** interpretation of 3 traditional industries to support the digital transformation of SMBs (a huge potential market in Italy)

- with «subscription-based» professional services
- supported by software-aservice platforms
- promoted and sold through our community (innovation ecosystem)



Strategic Directions in 2020

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- Strategic focus on the development of "As-A-Service" packaged solutions, with recurrent revenues:
 - Digital Marketing & Sales Engine (non only for tech companies but also in other industries)
 - Advisory-As-A Service
 - 360DigitalSkill & FPADigitalSchool
- 2 Scouting of innovative small tech companies and start-ups (M&A), to support and accelerate the development od our "As-A-Service" solutions (in particular software-as-a-service provider in strategic areas, like MarTech, GRC, HR, Industry4.0, etc.)

Investments in

- core competencies in digital innovation (knowledge, engineered know-how, etc.)
- **technological platforms** (Artificial Intelligence, Automatic Process Automation, Business Analytics, CRM, Marketing Automation, etc.)
- content assets (portals, SEO, social networks, etc.), in order to develop our community (innovation ecosystem)

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Other events in H120

Minority **Board of Directors Proxy for** Lock-up **New Board of Directors Participations** future share capital increases To build trust in the 1. Sale of 6.8% of Sata Srl to Also to support M&A The new Board of Directors a company part of the operations and the growth company, co-founders, has been appointed: Andrea Credem Group at a nominal of the group, proxy will be representing 70,35% of the Rangone becomes the new price of 244k€, with a 94% shareholdings and used for share capital Chairman, Raffaello Balocco capital gain on the latter. increases, even excluding Employees, holding 2,03% and Gabriele Faggioli CEOs. the right of option, as well of the shares, have signed a New skills and lock-up agreement for a 2. Strong valorization of the as for the issue of professionalism enter the subsidiary AppQuality, with convertible period of 3 years starting on board also with the an investment round of bonds/warrants. June 2020. appointment of Pierluigi 3.5M€ led by prominent Negro. Italian VCs, valuing the The Proxy can be exercised company at 10.5M€. As of until January 23rd 2023 today, D360 holds 5.04% of and up to a maximum the company. amount of 10M€.

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Financials: Income statement

Operating Results - P&L Euro/mlns	30.06.19	30.06.20	D	Effect of the decrease in revenues linked to «in presence» events, largely offset by the growth
Revenues	13,4	12,7	-5%	of digital services
EBITDA	1,5	2,8	92%	
% Ebitda / Total Revenues	11,0%	22,2%		The growth of digital services has exploited the scalability of the business, resulting in only
EBIT % Ebit / Total Revenues	0,3 2,3%	1,6 12,2%	407%	modest increases in costs, with an evident effect on the improvement of margins overall
EBIT Adjusted	0,7	1,9	178%	
% Ebit Adjusted / Total Revenues	5,2%	15,3%		
Net profit	-0,06	1,1		(*) EBIT and Net Profit Adjusted are reclassified
% Net profit / Total Revenues	-0,4%	8,5%	j	without taking into account the amortization of the consolidation differences
Net Profit Adjusted	0,33	1,46	340%	
% Net Profit Adjusted / Total Revenues	2,5%	11,5%		

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Financials: Financial statement

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31.12.2019	30.06.2020	Change	-	
		Ū	%	The 4% reduction is due to amortization which reduced its
				book value.
				About half of the total value of the fixed assets (€ 4.5M) is
				represented by the consolidation differences arising from
0,5	0,5	0,0	n.s.	M&A transactions;
	8,9	-0,4	-4%	the residual part derives from the costs of technological
			n.s.	development and launch of new services
9,9	9,5	-0,4 <	-4%	
				The increase compared to the end of last year is affected by
9,4	10,3	0,9 🌔	9%	the seasonality in the trend of receivables and payables
-3,1	-3,5	-0,4	-12%	the seasonality in the trend of receivables and payables
-0,7	-2,3	-1,6	-215%	
5,6	4,5	-1,1 🤇	-19%	
				In addition to the effect related to receivables and
15,5	14,0	-1,5	-9%	payables, the reduction is a consequence of (i) the
				collection of tax credits and (ii) the increase in tax debts, as
				a result of the profits generated
8,1	9,3	1,2	14%	
6,3	3,6	-2,7 <	-43%	The change reflects (i) positive exerction such flows
1,0	1,1	0,1	13%	The change reflects (i) positive operating cash flows
				(+3.6M) and (iii) the investments made (-0.9M)
15,5	14,0	-1,5	-9%	LJ
	0,5 9,3 0,1 9,9 9,4 -3,1 -0,7 5,6 15,5 8,1 6,3 1,0	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	9,3 $8,9$ $-0,4$ $0,1$ $0,1$ $0,0$ $9,9$ $9,5$ $-0,4$ $9,4$ $10,3$ $0,9$ $-3,1$ $-3,5$ $-0,4$ $-0,7$ $-2,3$ $-1,6$ $5,6$ $4,5$ $-1,1$ $15,5$ $14,0$ $-1,5$ $8,1$ $9,3$ $1,2$ $6,3$ $3,6$ $-2,7$ $1,0$ $1,1$ $0,1$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$

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Cash Flow 1H 2020 vs 1H 2019			
	30/06/19	30/06/20	Δ
Ebitda	1,5	2,8	1,3
Severance pay and other funds	-0,1	0,1	0,2
Investments	-1,0	-0,9	0,1
CF from business and investments (A)	0,4	2,0	1,6
Тах	0,0	0,0	0,0
Interests on loans	-0,15	-0,15	0,0
CF from Fiscal and Interests (B)	-0,15	-0,15	0,0
ΔOWC (C)	0,3	0,5	0,2
Operating Cash Flow (A+B+C)	0,6	2,4	1,8
Extraordinaries (M&A)+others	-1,2	0,3	1,5
Free Cash Flow	-0,6	2,7	3,3

<u>Summary 1H and FY 2019,</u> 2020, CF Margin

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	30/06/2019	30/06/2020	31/12/2019
Revenues	13,4	12,7	25,2
Cash Flow	-0,6	2,7	-1,7
CF Margin	-4%	21%	-7%
PFN	5,7	3,6	6,3
PFN/Ebitda 1H PFN/Ebitda FY	3,8	1,3	2,5

The business trend, accompanied by careful financial management, generated strong cash flows



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Stock performance & Market multiples - 1/2



	TechTarget	DIGITAL 360	Gartner
	1H2020 (M\$) % on revenues	1H2020 (M€) % on revenues	1H2020 (M\$) % on revenues
Revenues	66	12,7	1.992
EBITDA	14 21%	2,8 22%	406 20%
Net Profit	7 11%	1,46 11%	215 11%
PFN	-4	3,6	1.600
Free Cash Flow	13 20%	2,7 21%	333 17%
Main Ratios			
Equity Value Enterprise Value	1.100 M\$ 1.100 M\$	20 M€ 23,6 M€	11.300 M\$ 12.900 M\$
EV/Revenues	8,1	0,9	3,0
EV/EBITDA	37,9	5,7	19,8
p/e	157	14	47

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DIGITAL 360 EMPOWERING INNOVATION

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Annexes

Group Structure



